We love fun in the sun and we never like to close, but your health and safety have to come first! Reasons for pool closures or program cancellations include, but are not limited to:

### Inclement Weather:
1. **Storms** – In the event of thunder or lightening, all swimmers will be directed to clear the pool and seek shelter in the locker rooms until 30 minutes have passed without any additional thunder or lightening.
2. **ThorGuard Alert (alert indicating lightning in the area)** – In the event of a ThorGuard alert, all patrons will be directed to clear the pool and seek shelter in the locker rooms until the ThorGuard sounds the all clear.
3. **Rain** – If it is raining hard enough that lifeguards cannot clearly see the bottom of the pool, patrons will be asked to clear the pool until the rain abates.
4. **Low Air Temperatures** – If the day’s predicted high is less than 68 degrees, or if the outside air temperature remains under 68 degrees for a prolonged period of time, public swim and some programming may be cancelled. Competitive swimming may continue as scheduled at the discretion of the coach.

### Illness or Fecal Accident:
If a patron vomits or has a fecal accident in the pool, all swimmers will be asked to exit that section of the pool immediately and remain out for at least 30 minutes. Please note that severe incidents may require a closure of 24 hours or more per health codes.

### Mechanical Failures or Environmental Hazards:
Any event threatening the health or safety of our patrons or employees will result in immediate pool closure.

### Inclement Weather Closure Lengths:
If Sholem Aquatic Center closes for lightning and thunder, and NOAA weather radar or Weather.com suggest prolonged periods of inclement weather (40% + chance of storms for the next 2+ hours), public swim and/or aquatics programming will be cancelled until the next scheduled re-evaluation time. Weather re-evaluation times are 3:30pm in the case of morning/early afternoon storms, and 7pm (June/August) or 8pm (July) in the case of late afternoon/evening storms (for after hours programs or events).

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Any event threatening the health or safety of our patrons or employees will result in immediate pool closure.

**Note:** There will be NO refunds if the pool closes due to inclement weather. If the pool is able to reopen in the same day and after the weather has passed, there will be no charge to re-enter the facility with that day’s receipt.

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